Logistics and equipment operation

Signaller and on-site traffic

One day to separate pedestrians from machines on an industrial site, warehouse or construction site, and to guide lorries and machines where the driver cannot see. Traffic plan, reception of carriers, blind spots, signaller position and signals, and radio communication are covered: the exercises take place on your roads, docks and manoeuvring areas, and the workshop proposes improvements to your traffic plan.

Duration : 1 day

Objectives

1. Analyse the collision risks between pedestrians, machines and vehicles on site
2. Assess a traffic plan: separation of flows, direction, speeds, manoeuvring areas, pedestrian crossings
3. Position oneself as a signaller out of the path and in the driver's field of vision
4. Guide a manoeuvre by standard hand signals or radio until it stops
5. Receive a carrier and give them the site rules

Programme

Day 1 — morning

• Typical accidents: pedestrian struck when reversing, crushing against a dock, collision at a junction

• Traffic plan: separation of flows, one-way systems, speeds, manoeuvring areas, floor markings

• Blind spots of lorries and machines, mirrors, cameras, warning devices

• Receiving carriers: safety instructions, where the driver stands during loading

Day 1 — afternoon (workshop)

• Role of the signaller: position, eye contact, high-visibility clothing, right to stop the manoeuvre

• Standard hand signals and radio communication

• Exercises: guiding a lorry reversing to a dock, a machine in a congested area

• Listing points to improve in your traffic plan; knowledge test

Teaching methods

• Guiding exercises on your roads and docks, with a lorry or machine from the site

• Demonstration of blind spots from the driver's seat

• Walk round the site to record the conflict points between pedestrians and vehicles

• Guiding instructions practised in French and Darija

Assessment and documents

A knowledge test and a practical guiding assessment, and an end-of-course evaluation at D+1. A numbered training certificate that can be verified online for each participant; the company receives the training report with the list of conflict points and proposals to improve the traffic plan.

Bilingual materials for every participant; each classroom course comes with its digital twin on OmniLearn.

Good to know

Machine operators see the signaller from the cab's point of view in their own courses, such as “R.482 — Construction plant (cat. A to G)”. For lifting, guiding the crane operator is covered in “Lifting and slinging”.

Practical information

Duration	1 day
Audience	Signallers, dock staff, team leaders, carrier reception staff, HSE facilitators
Prerequisites	No prerequisites
Group size	Groups of 6 to 12 participants, in-company
Format	In-company, face to face on your site
Language	French, Darija or English; bilingual materials
Funding	OFPPT special training contracts (TFP), GIAC, Maroc PME: we prepare the applications with you, at no extra cost.
Programme customisation	Programme adapted to your procedures, your equipment and your audience

Frequently asked questions

Who should be trained as a signaller?

People tasked with guiding vehicles or machines: dock staff, team leaders, gatekeepers who receive lorries, designated site workers. Logistics and HSE managers will benefit from the part on the traffic plan.

Do you need a vehicle for the exercises?

Yes, a lorry or a machine from the site with its driver, in a real manoeuvring area. The exercises are done at slow speed and within a cordoned-off perimeter.

Does the course produce a traffic plan?

It produces a list of conflict points and proposals. The complete redesign of the traffic plan is then done with site management, taking flows and building constraints into account.