Management system standards

Risks and Opportunities (HLS)

One day to handle risks and opportunities as standards with a harmonised structure (HLS) require: starting from the context and interested parties, with proportionate, monitored actions. Participants compare several assessment methods, then build the risk and opportunity register for two of their processes, usable for quality, environment or occupational health and safety.

Duration : 1 day

Objectives

1. Explain what the harmonised structure requires on risks and opportunities, and what it does not
2. Link internal and external issues and the expectations of interested parties to risks and opportunities
3. Choose an assessment method proportionate to the size and activity of the organisation
4. Build a risk and opportunity register with actions, owners and effectiveness follow-up
5. Prepare the evidence expected in an audit on this subject

Programme

Day 1 — morning

• Risk-based approach: place in the harmonised structure, links with context and planning

• Internal and external issues, interested parties: tools (PESTEL, SWOT) and their limits

• Management system risks and operational risks: distinguishing the levels

• Assessment methods: severity × probability matrix, qualitative criteria, simplified FMEA

Day 1 — afternoon (workshop)

• Workshop: risk and opportunity register for two of your processes

• Proportionate actions, integration into processes, measuring their effectiveness

• Special cases: significant environmental aspects, OH&S hazards and risks

• What the auditor checks; knowledge test

Teaching methods

• Comparison of three methods applied to the same process

• Exercises on your context analysis and your list of interested parties

• Sub-group workshop by process, with cross-presentation

• Final test and collective correction

Assessment and documents

Knowledge test at the end of the day, post-course evaluation at D+1. Numbered certificate, verifiable online, for each participant; training report and the registers produced in the workshop handed to the company.

Bilingual materials for every participant; each classroom course comes with its digital twin on OmniLearn.

Good to know

For risk management across the whole organisation, the course “ISO 31000:2018 — Risk Management” goes further. This day extends “Management Awareness (HLS)”.

Practical information

Duration	1 day
Audience	QHSE managers, process owners, members of management
Prerequisites	Knowledge of an ISO management system standard
Group size	Groups of 6 to 12 participants, in-company
Format	In-company, face to face on your site
Language	French, Darija or English; bilingual materials
Funding	OFPPT special training contracts (TFP), GIAC, Maroc PME: we prepare the applications with you, at no extra cost.
Programme customisation	Programme adapted to your procedures, your equipment and your audience

Frequently asked questions

Do we need a formal risk management method?
Standards with a harmonised structure impose neither a method nor a register. The organisation must determine its risks and opportunities, plan actions and evaluate their effectiveness; the day helps to choose a method suited to your site.

How does it differ from ISO 31000:2018?
ISO 31000 gives guidelines for risk management across the organisation. This day is limited to what management system standards require and how to provide evidence of it.

Can a single register cover quality, environment and safety?
Yes, if the criteria are adapted to each domain. The afternoon shows how to integrate environmental aspects and OH&S hazards without diluting them in a generic table.

Who should come?
QHSE managers, process owners and the members of management who validate priorities. Without management, opportunities are often forgotten in favour of risks alone.