Food safety

Pest Control and Contractor Oversight

A half day to manage pest control when it is entrusted to a contractor: what the contract must provide for, what the auditor checks, how to read visit reports and trends, and what actions to request. Intended for quality and hygiene managers, it relies on your contract, your bait station layout plan and your latest reports.

Duration : 0.5 day

Objectives

1. Identify the pests that threaten a food site and the conditions that attract them
2. Define in the contract the services, competence, frequencies and content of the reports expected
3. Check the station layout plan, the products used and their safety data sheets
4. Assess activity trends and decide on preventive and corrective actions

Programme

Half day

• Rodents, crawling and flying insects, birds: signs of activity and risk factors on a site

• Contractor’s contract: visits, inspections, competence, products, reports, emergency call-outs

• Layout plan, numbered stations, insect electrocutors, products used: what the auditor checks

• Reading your visit reports, trend analysis, periodic in-depth inspection

• Exercise: contractor oversight checklist applied to your file

Teaching methods

• Analysis of your contract and your latest visit reports

• Photos of signs of activity and building defects to spot

• Trend-reading exercise on a year of records

• Closing quiz on the points checked at audit

Assessment and documents

End-of-session quiz, reaction survey at D+1. Numbered certificate verifiable online for each participant; training report and contractor oversight checklist handed to the company.

Bilingual materials for every participant; each classroom course comes with its digital twin on OmniLearn.

Good to know

This half day can be combined with “Hygienic Maintenance and Sanitary Design” to cover building proofing, or with “Good Hygiene and Manufacturing Practices”.

Practical information

Duration	0.5 day
Audience	Quality, hygiene, general services, maintenance
Prerequisites	No prerequisites
Group size	Groups of 6 to 12 participants, in-company
Format	In-company, face to face on your site
Language	French, Darija or English; bilingual materials
Funding	OFPPT special training contracts (TFP), GIAC, Maroc PME: we prepare the applications with you, at no extra cost.
Programme customisation	Programme adapted to your procedures, your equipment and your audience

Frequently asked questions

Is the training aimed at the contractor's technicians?
No. It is aimed at the client company, which remains responsible for pest control on its site. It teaches the company to demand, read and verify the contractor's work.

What does the auditor look at on this topic?
The contract, the technicians' competence, the up-to-date layout plan, product sheets, visit reports, trend analysis and the follow-up given to recommendations. The auditor also observes the condition of buildings during the workshop walk.

Why only a half day?
The subject is centred on managing the contractor. Participants who also need to cover the site's general hygiene can attend the day "Good Hygiene and Manufacturing Practices".